



## KNOW YOUR PUBLIC SERVICE VALUES & PRINCIPLES

(As guided by Article 232 of the Constitution & Public Service (Values and Principles) Act, 2015)

### Core Public Service Values & Principles

- ✓ **High standards of professional ethics**  
*Honesty, integrity, objectivity, and accountability.*
- ✓ **Efficient, effective, and economic use of resources –**  
*No wastage or misuse.*
- ✓ **Responsive, prompt, impartial, and equitable service delivery**  
*Serve all fairly and on time.*
- ✓ **Transparency and timely, accurate information**  
*Avoid unnecessary delays or misinformation.*
- ✓ **Accountability for administrative acts**  
*Own your actions; keep clear records.*
- ✓ **Fair competition and merit-based appointments/promotions**  
*No favoritism.*
- ✓ **Public participation in service and policy development –**  
*Include the people.*
- ✓ **Inclusivity – Promote gender, ethnic and disability representation.**
- ✓ **Sustainable and people-centered development**  
*Serve today while securing tomorrow.*
- ✓ **Respect for human rights and the rule of law**  
*Treat everyone with dignity and fairness.*



Scan the QR code to read the  
full Public Service (Values and  
Principles) Act, 2015